Annex 1: Indicators for the monitoring and the seven themes of analysis for the monitoring conducted 8-13 April 2022

For the monitoring conducted in April, 36 indicators were used, covering seven themes:

1. Security situation
2. The humanitarian situation/basic needs fulfilment
3. Inclusiveness and gender aspects of the service provision
4. IDPs in ASCs: services, reception, and aid
5. ASC operations
6. ASC staffing
7. Mobile service provision, mobile ASCs

No.	Area and indicator	Answer options
1.	**Security situation**	
1.1	Is the hromada under Ukrainian control?	yes/no
1.2	Security situation (is there ongoing combat on the hromada's territory?)	yes/no
2.	**Humanitarian situation**	
2.1	Access to water	yes/no
2.2	Access to electricity	yes/no
2.3	Access to internet	yes/no
2.4	Access to mobile telephone network	yes/no
2.5	Access to food supplies	yes/no
2.6	Transport situation (is public transport available to travel to, from and within the hromada)	yes/no
2.7	Overall humanitarian situation	rate from 1 to 5, with 1 = very bad and 5 = everything is like it used to be before the war
2.8	Dynamics of the humanitarian situation	positive/ negative/ without changes
2.9	Do you receive humanitarian support from international organisations or local NGOs?	yes/no if yes, from whom?
3.	**Inclusiveness and gender aspects of the service provision**	
3.1	Are the listed services (water, electricity, internet, mobile connection, food supplies, and public transport) equally accessible to the residents regardless of their sex, age, health condition and place of residence?	yes/no
3.2	Do you collect statistics on the ASC visitors sex and age? At least by 1) women/men, 2) children of school age/children of pre-school age?	yes/no

3.3	Has the access to and conditions for services delivery changed in the ASC? For example, barrier-free environment, online service provision, children's' corner in the waiting area, access to toilets?	yes, they have become worse/no, no changes
3.4	Do you analyse the number of ASC visitors in one day (or month), based on the visitors sex and age, compared to the situation before the war?	yes/no
3.5	Who is primarily responsible for the humanitarian aid in the ASC?	men/ women
4.	**IDPs in ASCs: services, reception, and aid**	
4.1	Registration of IDPs	yes/no
4.2	How many IDPs have arrived in your hromada	number
4.3	Do you have the possibility to receive IDPs in your hromada?	yes/no
4.4	Do you register available accommodation for IDPs?	yes/no if yes, how many places are available? (number)
4.5	Do your starostas have the right to register IDPs?	yes/no
4.6	Who is responsible for the coordination of distribution of humanitarian aid to individuals? (name the position in charge)	name the position in charge
5.	**ASC operations**	
5.1	Does your ASC currently function?	yes/no
5.2	Does your ASC function as a humanitarian centre?	yes/no
5.3	Which groups of services does you ASC provide? (Registration of IDPs, civic status registration, social services, local services, registration of enterprise, passport services.)	name the services
5.4	Which registers do you have access to?	name all accessible registers
5.5	Can your starostas currently provide services?	yes/no
5.6	What are your most urgent needs for support? (except for military or defence needs)	name the needs
6.	**ASC staffing**	
6.1	Changes to the number of staff	increase/decrease/ without changes
6.2	Has the gender structure of the staff changed, if yes, what changes?	more or less women or men/ without changes)
6.3	How are the changes of staff legally recorded? (as vacation? as furlough? Or something other?)	as vacation/as furlough/ something other
6.4	Does your ASC need more staff? (more "hands", maybe you would like to take in an intern?)	yes /no
7.	**Mobile ASCs – mobile service provision**	
7.1	Do you use a mobile ASC? For which purposes?	
	Any other additional information to share?	